

Objective: To obtain a position as a software engineer, system administrator, or application analyst.

RELEVANT ACCOMPLISHMENTS

Web Development / Software Development

- ProjectUseful.org: Built a project management system with Ruby on Rails, MySQL on Linux
- Created new web applications in Ruby on Rails
- Created project management system in Ruby on Rails: www.projectuseful.org
- Facilitated requirements gathering with internal clients and vendors for custom development
- Designed / implemented database schemas and stored procedures in MySQL, Oracle
- Developed utility in Perl to automate cyclical job creation in FileMaker-based tracking system
- Programmed new features / bug fixes for PHP-based web applications
- Designed, developed, and implemented custom work flow logging and reporting system for Interwoven TeamSite using Perl, MySQL, and Apache HTTPD running on a Slackware Linux server
- Participated in Scrum daily stand-up as well as sprint planning and retrospective meetings

Project Management

- Worked with client to capture digital content requirements
- Managed local and remote development team to implement client requests
- Managed project deadlines and budgets
- Led TeamSite CMS system upgrade and migration project
- Led technical side on Corporate Communications server migration and data center move
- Represented department at weekly Change Management meetings

Management

- Managed and mentored IT department dedicated to Corporate Communications
- Maintained client and vendor relationships
- Conducted monthly performance and goal status checks with direct reports
- Conducted yearly performance reviews with direct reports
- Managed department's yearly IT budget for hardware, software, and service contracts

Application Administration

- Installed, configured, upgraded enterprise applications
- Provided primary administrative support for Apache, TeamSite, SharePoint, WideOrbit
- Utilized ticket tracking / ITSM systems (JIRA, VersionOne, ServiceNow, WebHelpDesk)
- Wrote and tested Disaster Recovery procedures and playbooks
- Wrote administrator and user level system documentation
- Engaged business units to gather requirements and design solutions
- Provided second level support to end users
- Reduced service calls through creation of knowledge base

WORK HISTORY

10/2017 - Present	Fulfillment Associate	Amazon.com
05/2015 - 09/2016	Senior Application Analyst	Univision Communications, Inc.
08/2014 - 05/2015	Log Editor, Traffic	Univision Communications, Inc.
12/2013 - 04/2014	Web Developer	University of Penn. Hospital System
01/2012 - 09/2012	Principle Software Engineer	Digitas Health
02/2011 - 01/2012	Director, Internet Technology Solutions	Digitas Health
05/2008 - 02/2011	Manager, Corporate Communications Systems	Independence Blue Cross
04/2002 - 05/2008	Web Content Software System Administrator	Independence Blue Cross
04/2000 - 04/2002	Technical Consultant	Interwoven, Inc.

EDUCATION

Udemy: The Complete Ruby on Rails Developer Course (in progress)

Associate Degree, Computer and Information Science, Keystone College (La Plume, Pennsylvania)